My name is Jim Garrigan.

**I am a PowerShell Developer/IT Infrastructure Engineer/Technical Support person in New York City.**

The ideal position will leverage my technical skills and abilities to support the business and colleagues. I am eager to learn (e.g., cloud technology) and I thrive at entities that provide a supportive environment for growth.

I leverage my diverse experience to develop solutions for complex challenges. My contributions are aligned with the strategic direction of the entity and/or the technology.

**I have provided IT services, as a consultant, a contractor, and an employee.**

* Entertainment sector
	+ Well-known individuals/families
* Financial sector
	+ ICBC Financial Services LLC
	+ Lloyds Bank, plc
	+ LS Power Development / Luminus Management, LLC
	+ Various hedge funds via an arrangement with Goldman Sachs and the Netsys Group.
* Government
	+ The New York City Office of Technology and Innovation (OTI), formerly known as the Department of Information Technology and Telecommunications (DoITT)
	+ New York City Department of Education
	+ New York City Council: Technology Committee
* Legal
* Manufacturing sector
	+ GAF Materials Corp.
* Service sector
	+ Executive Conference Inc.
	+ Marquis Jet
	+ Various restaurants
* Other
	+ High net worth individuals/families

**At each company/client, I adapt accordingly.**

* **I can walk the talk about learning and implementing technology.**
	+ When I began working for the NYC DOE I had not used PowerShell recently and I had never supported Hyper-V. Now with minimal human input, the PowerShell script (40,000 lines) I created configures Hyper-V with three Windows-based virtual machines and one optional Linux CENTOS-based virtual machine.
* **In addition, I strive to maintain and expand my skills.**
	+ I use LinkedIn learning online classes.
* **I document procedures and I share knowledge with colleagues.**
	+ At the NYC DOE, I created documentation in Microsoft Excel and Word files.
	+ At the NYC DOE, I provided online training which leveraged documentation, demonstrations, and interactive methods.
* **Confidential Data / Processes**
	+ I have handled MNPI, and other confidential data/matters.
	+ At Lloyds Bank, I participated in domestic and international legal matters, managed aspects of audit/compliance/regulatory functions, and resolved a category of HR issues.

**IT Journey**

* During the 1980s, while working for a retail company, I was the liaison to IBM support for POS systems.
* I progressed to MS-DOS, Windows 3.x, Windows NT 3.x, dBase III/IV, Cisco networking (10/100 LAN & 56k WAN) equipment, Exchange 5.x – 2007, Active Directory, and hands-on work with VMware vSphere and NetApp.
* I have been an entry-level support technician and an IT Director.
* While at Lloyds Bank, I had the authority to make decisions on behalf of the US entity.

**Lastly, it is my belief I have received personal recommendations from C-level executives because of my strong moral values and work ethic.** In today’s risk-averse atmosphere, many entities will only provide “name, rank, and serial number” for a past employee.

* **From a VP of Application Support at [ ] Bank:** James is a hard worker and is very knowledgeable on various platforms.
* **From a Recruiter**: Just got off the phone with [Head of IT at [ ] Bank)] … He had great things to say about you and I know it will be very helpful as we move forward in speaking about your strong technical abilities.
* **From a CTO:** I just wanted to let you know that your diligence with working with […] is really paying off. They have been much more responsive, and they are actually getting things done!

Regards,

Jim Garrigan

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**Additional details and resumes are at** [**https://www.garrigan.info/**](https://www.garrigan.info/)